

Comparisons of Job Characteristics

Focus Occupation: Postal Service Clerks (43-5051)

Associated Occupation: Office Clerks, General (43-9061)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 74

Focus Occupation: Postal Service Clerks (43-5051)

Associated Occupation: Office Clerks, General (43-9061)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Clerical	7.3	20.8	9.0	<<	Extensive education and/or training may be required
Customer and Personal Service	11.3	14.7	12.2	<	Expanded education and/or training may be required
English Language	11.2	11.9	8.5	<<	Extensive education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 89

Focus Occupation: Postal Service Clerks (43-5051)

Associated Occupation: Office Clerks, General (43-9061)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Active Listening	11.0	11.5	10.0	<	A higher skill level may be required
Reading Comprehension	10.7	11.5	8.7	<<	Extensive development of skills in this area may be required
Service Orientation	7.9	8.7	9.7	>	Skill level is likely sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 88

Focus Occupation: Postal Service Clerks (43-5051)
Associated Occupation: Office Clerks, General (43-9061)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Speech Clarity	10.2	10.7	9.7	<	Some improvement in abilities may be required
Speech Recognition	9.9	10.3	10.2	0	Current ability level may be sufficient
Written Expression	9.8	9.8	8.0	<	Some improvement in abilities may be required
Number Facility	6.3	7.1	8.3	>	Current ability level is likely sufficient
Mathematical Reasoning	6.3	6.7	6.8	0	Current ability level may be sufficient
Memorization	5.6	5.8	5.2	<	Some improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 81

Focus Occupation: Postal Service Clerks (43-5051)
Associated Occupation: Office Clerks, General (43-9061)

Work Activities	Exclusivity of Activity
Answer customer or public inquiries	41
Calculate monetary exchange	67
Distribute correspondence or mail	76
Examine documents for completeness, accuracy, or conformance to standards	64
Fill out business or government forms	42
Greet customers, guests, visitors, or passengers	63
Maintain account records	69
Obtain information from individuals	24
Operate business machines	68
Receive or disburse cash related to payments received	80
Resolve customer or public complaints	54
Sell products or services	69
Sort mail letters or packages	89
Use computers to enter, access or retrieve data	3
Use oral or written communication techniques	1

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: n/a

Focus Occupation: Postal Service Clerks (43-5051) Associated Occupation: Office Clerks, General (43-9061)
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Tools and Technologies	Exclusivity
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Tools and technology data is unavailable for one or both occupations.

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.